

Vision

Positive changes creating promising futures for children, youth and families

Mission

Craigwood's purpose is to deliver evidence informed and result driven community mental health services that meet the needs of children, youth and families in a timely, impactful and person centred way.

Values

Craigwood **C.A.R.E.S**
Collaborative **A**ccessible **R**esponsive
Excellence **S**tewardship

Strategic Directions



Invest in People

- Recruiting to fill key roles on the Leadership Team
- Seeking advice and recommendations from the work of the Recruitment & Retention Task Force
- Refocusing on the overall wellness of the staff team, seeking progress on the issues that contribute to frustrations
- Reinvesting in training and ongoing support structure for all levels
- Increasing communication and ongoing updates to Board and staff
- Using the accreditation process as the framework to guide Organizational improvements

Improve Client Experiences and Positive Outcomes

Position Craigwood for Greater Impact



The other strategic directions remain relevant and continue to guide Craigwood's leadership. Achieving these strategic directions will be possible through its dedicated staff teams who work to support children, youth, and families to achieve positive changes and more promising futures.